Trouble Shooting, Hints & Tips

## Troubleshooting:

## Issue: Not Receiving Confirmation Email

**Solution:** Many email providers and websites support email aliasing with a plus sign (+), allowing unique aliases like user+example1@email.com or user+example2@email.com for different sites. **CARRD does not support this**, and using such aliases on CARRD may result in you not receiving the account confirmation email.

## Issue: Unfinished Element Error

**Solution:** There's probably a placeholder element that is unused. An image placeholder with no image or a video holder with no video. Clicking the "Go to first element" button should take you to the placeholder that is empty; either filling it or deleting it should solve this.

## Issue: Buttons or Links Not Working

**Possible Cause:** The navigation buttons or links may not be properly configured.

**Possible Solution:** Ensure that each button or link is correctly linked to its respective page or section.

* Each button's label should be updated to match the intended section and the URL should include the '#' followed by the name of the page (ensure the URL is all lowercase).

# Hints and Tips:

## Saving as a Draft:

Saving as an "offline" draft allows you to save your work to your account without publishing it to the greater web. To save an offline draft, follow these steps:

1. Go to the publish section.
2. Select "Save as an offline draft."
3. Your draft will then be saved to your account's dashboard for future editing and publishing.